



December 12, 2008

STCC Property Management has informed us that city power for our Colocation Data Facility will temporarily shut down on Saturday, January 17, 2009 in order to accommodate a construction project for a new tenant in the Technology Park. The shutdown will begin at 10:00 PM EST and our Data Facility will be running on backup generator power for approximately ten to twelve hours.

On an everyday basis, we employ and maintain robust systems to ensure redundant, clean and uninterrupted power to your equipment in our facility. We are also taking the following measures in anticipation of the planned power shutdown:

- ✓ Qualified Service Technicians will perform yearly backup generator maintenance before the shutdown.
- ✓ Qualified Service Technicians will perform yearly Uninterruptible Power Supply (UPS) maintenance before the shutdown.
- ✓ Crocker Technicians will conduct a generator load test and transition from city power to generator power and back at 07:00 AM EST on Friday, January 2, 2009. Duration: One hour or less.
- ✓ Our generator diesel fuel tank will be topped just before the shutdown.
- ✓ A diesel fuel delivery truck will be in standby on the premises during the entire shutdown.
- ✓ A qualified Generator Service Technician will be in standby on the premises during the entire shutdown.
- ✓ A qualified Massachusetts Master Electrician will be in standby on the premises during the entire shutdown.

In summary, we will be transitioning from city power to backup generator power and back two times in the next 30 days:

- 07:00 AM EST on Friday, January 2, 2009. Duration: One hour or less
- 10:00 PM EST on Saturday, January 17, 2009. Duration: Ten to twelve hours

In the event of a weather-related delay, the January 17 shutdown will be rescheduled to January 24, 2009.

Though we are taking every reasonable measure to ensure that your equipment in our Data Facility continues to receive uninterrupted power during any planned or unplanned loss of city power, we encourage you to review and implement any additional measures you deem fit to prepare for this extended disconnect from the city power grid. If you have any questions or concerns, please feel free to contact me.

Thank you for choosing Crocker Communications for your Colocation needs.

Sincerely,
Jack Cominoli

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